



CERTIFICATE IN LAPTOP / PERSONAL COMPUTER TROUBLESHOOTING AND MAINTENANCE (CLPCTM)

For Whom

This course is designed for aspiring computer technicians, IT support staff, enthusiasts, and small business owners. This course provides practical training to diagnose, troubleshoot, and maintain laptops and personal computers effectively.

Entry Requirement

- The student must be at least 18 years old
- 3 GCE "N" Passes (Grade A-D or Grade 1-5) in English Language and 2 other subjects (or)
- International secondary level qualifications with English, Mathematics and Science (or)
- Mature-aged student 30 years and above with at least 8 years of working experience (or)
- Other Candidates with industry experience will be considered on a case-by-case basis

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Course Overview

The Certificate Course in Laptop / Personal Computer Troubleshooting and Maintenance is designed to provide participants with the knowledge and skills necessary to diagnose, troubleshoot, and maintain laptops and personal computers. The course focuses on practical training to develop expertise in identifying and resolving hardware and software issues commonly encountered in these devices.

Course Module

- Introduction to Laptop and Personal Computer Components
- Operating System Troubleshooting
- Software Diagnostics
- Hardware Repair and Replacement
- Troubleshooting Peripheral Devices
- Troubleshooting Display and Graphics Issues
- Driver Management
- Malware Removal and Prevention
- Hardware Upgrades and Expansion
- System Optimization and Performance
- Data Backup and Recovery
- System Security
- Network Troubleshooting
- Remote Support and Troubleshooting
- Communication and Customer Service Skills

Course Duration

- 52 Hours

Medium of Instruction

English

Teaching Methodology

Blended learning – Class Room Face to face Training

Learning Environment

An engaging and interactive classroom with Practical demonstration

Key Person In-charge

Mr. Monish V (General Manager – Corporate Support Division)

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Class Size

Recommended Class Size – Classroom: 25

- Min – 10
- Max – 25

Facilitator/Learner Ratio

1:25 (classroom)

Course Attendance Minimum

100% for classroom

Course Fee Inclusive of GST

S\$654

Assessment Advice

Part A:

- End-of-Module Written Examination: 100%
- The End-of-Module Written Exam is worth 100 marks. In the Written Examination, students must score a minimum of 50 marks out of 100 to pass this component.

Part B:

- Practical Assessment: Competency-based
- The Practical Assessment is competency-based and does not have a numerical mark. Students are assessed based on their practical skills and ability to perform security and access control installation tasks effectively.

Funding & Claims

NA

Certification

- Based on the successful completion of the course and assessment, a certificate of achievement endorsed by Eversafe Academy Pte. Ltd., will be awarded to the trainee
- E-cert Available

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Course Venue

- 2 Kampong Kapur Road Little India Near, Jalan Besar, MRT Station Exit B, Singapore 208674
- 3 Soon Lee Street, #04-14/16&17, Pioneer Junction, Singapore-627606
- 2, Joo Koon Road, Singapore-628966
- 2 Wan Lee Road, Singapore 627934

Registration Venue

No. 2, Kampong Kapur Road, Little India, Near Jalan Besar, MRT Station Exit B, Singapore – 208674

No. 3, Soon Lee Street, #04-14/16 & 17, Pioneer Junction, Singapore – 627606.

No. 2, Joo Koon Road, Singapore – 628966.

No. 2, Wan Lee Road, Singapore – 627934.



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