



ISO 9001:2015 Quality Management System – Internal Auditor Course (QMS)

For Whom

The course would be appropriate for individuals with job titles such as: Managers, Management Representatives, Internal Quality Auditors and all those who want to implement an effective quality management system.

Legal Requirement

Any organization which tries to satisfy its customer and other stakeholders should adhere to the quality of the product or service. It can be achieved by implementing a proper quality management system. This not only ensures the quality of the product or service but also increases the organization's profit as it enhances customer satisfaction and retention.

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Entry Requirement

Have some Knowledge on the Management systems, including the core elements of a management system, the responsibilities of top management and the Plan, Do, Check, Act (PDCA) cycle

Have a good knowledge on fundamental concepts of a quality management system and its seven quality management principles of ISO 9000

Should know the necessities of ISO 9001 and its frequently used quality management terms and definitions

Course Overview

- Helps to learn how to audit your organization based on ISO 9001: 2015 Quality Management System.
- Enables to measure the organization's ability to manage its quality management system.
- Can write factual audit reports and corrective action for continual improvement
- Enhances customer satisfaction as the organization adheres to the quality management system.

Course Content

- Chapter 1 Brief Description of ISO 9001 Standard
- Chapter 2 Overview of Internal Audit
- Chapter 3 Stages of Audit & Initiation of Audit objectives
- Chapter 4 Preparation of Audit Plan
- Chapter 5 Conducting the Audit
- Chapter 6 Audit reporting & Completion
- Chapter 7 Learning Activity (Group study/Individual)
- Chapter 8 Roles & Responsibilities of Auditors
- Chapter 9 Audit Related Forms & Audit Checklist

Course Duration

8 hours

Medium of Instruction

English

Teaching Methodology

- Face to Face class room teaching.

Class Size

Maximum 20

Funding & Claims

- UTAP Available

Key Person In-charge

Mr. Monish V (General Manager - Corporate Support Division)

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Course Fee Inclusive of GST

S\$ 327.00

Assessment Advice

MCQ, Short Answers & Case Study

Certification

- Based on the successful completion of the course and assessment, a certificate of achievement endorsed by Eversafe Academy Pte. Ltd., will be awarded to the trainee.
- E-cert available

Course Venue

- 2 Kampong Kapor Rd, Little India, Singapore 208674
- 3 Soon Lee Street, #04-14/16&17, Pioneer Junction, Singapore-627606
- 2, Joo Koon Road, Singapore-628966

Renewal Points for professionals

SDU Points: NA

Registration Venue

No. 2, Kampong Kapor Road, Little India, Near Jalan Besar, MRT Station Exit B, Singapore – 208674

No. 3, Soon Lee Street, #04-14/16 & 17, Pioneer Junction, Singapore – 627606.

No. 2, Joo Koon Road, Singapore – 628966.

No. 2, Wan Lee Road, Singapore – 627934.



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